



**Ronald  
McDonald  
House**<sup>®</sup>  
Pittsburgh  
Morgantown



# Learn & Serve

with Donna

## Meal Guidelines

- ♥ All meals should be scheduled in advance with the Volunteer and Outreach Coordinator, Nya Callier at **412-246-1103** or by email at **nya@ronaldmcdonaldhousepghmgtn.org**.
  - Please reach out directly with the date you'd like to reserve.
- ♥ Date must be confirmed before making payment.
- ♥ To make the \$250 donation for your meal, please visit: **<https://rmhcpgh-mgtn.org/donate/>** and click "**Learn & Serve**".
- ♥ Once you have scheduled your meal and the donation has been received, a "**Learn & Serve**" confirmation form and menu suggestions will be sent to group leader.
- ♥ This form will be required to be returned within four business days of sign up. Here, you will provide the contact information for your group, and personalize your menu choices from the "**Learn & Serve**" menu.
- ♥ If your group needs to cancel, please contact Nya Callier as soon as possible.
  - Please note, meal donation refunds will not be given in the event of a group cancellation. The money donated will be used to supply the meal to families in the group's absence.
- ♥ In an event of a cancellation from Ronald McDonald House: Pittsburgh or the Instructor, you can request a refund, reschedule, or use the donated money to sponsor a meal.
- ♥ All meals, sides and desserts must be prepared and cooked on site in Ronald McDonald House: Pittsburgh kitchen with the "**Learn & Serve**" Instructor.
  - Please do not bring additional items to supplement the meal.
  - No alcohol may be brought into the House. This includes its use as a food ingredient.
- ♥ If your group would like a tour of the facility during the event, please request in advanced.
- ♥ Due to the size of the kitchen and the families' compromised immune systems, please limit your group to no more than 6 individuals.
- ♥ Volunteers must be 13 years of age or older. Children under the age of 18 must be accompanied by an adult.
- ♥ **Please be prepared to spend 3-4 hours at Ronald McDonald House: Pittsburgh for this program.**
  - Lunch: **Arrival Time:** 10:30am **Serve Time:** 12:30pm **Clean up Begins:** 1:15pm **End Time:** 1:30
  - Dinner: **Arrival Time:** 3pm **Serve Time:** 6pm **Clean up Begins:** 6:45 pm **End time:** 7pm
- ♥ The actual number of guests attending meals varies greatly even though the House is usually full. This is due to a number of factors, none of which are predictable.
- ♥ Please keep in mind that families are presently experiencing crises in their lives. It is important to be empathetic but also consider their need for privacy and space.
- ♥ Please respect the privacy of the families, do not include them in your photos.
- ♥ Everyone preparing food should use appropriate hygiene practices and be free of any signs of illness. Remind all chefs to wash their hands thoroughly before putting on gloves.
- ♥ Food safety gloves are required in the Kitchen. You are welcome to bring your own, or gloves will be available in the Ronald McDonald House Pittsburgh kitchen.
- ♥ Please follow the food safety guidelines provided on the website: [www.foodsafety.gov](http://www.foodsafety.gov)
- ♥ ALL volunteers will be required to sign a release form upon arrival at Ronald McDonald House: Pittsburgh.

**Thank you for providing a meal for Ronald McDonald House: PittsburghFamilies! We look forward to having you!**

Ronald McDonald House: Pittsburgh | Ronald McDonald House Care Mobile: Pittsburgh  
451 44th Street – Penthouse Floor Pittsburgh, PA 15201 | (412) 362-3400 tel (412) 362-8540 fax